

Outside food delivery guidelines

UK HealthCare has a responsibility to keep the people in our care safe. We ask that patients, visitors and staff limit bringing outside food into our healthcare buildings. This is to prevent potential exposure to transmittable infectious diseases and materials. We encourage everyone to take advantage of the many food and dining options we provide. If you are a patient, please ask your healthcare team(s) if you have questions about the specific diet suggested for you.

UK HealthCare on-campus food options

Albert B. Chandler Hospital, Kentucky Children's Hospital, Markey Cancer Center and Kentucky Clinic

Inpatient options

- Food & Nutrition Services will provide three meals a day for patients staying in our hospital.

Visitor, staff and faculty options

- Chandler Dining
- Courtyard Café
- Whitney-Hendrickson Café
- Wildcat Café (Kentucky Clinic, Third Floor)
- Starbucks (Kentucky Clinic, First Floor)
- Gift shops (Pavilion A & H and in the lobby of Kentucky Children's Hospital)
- Vending machines

Good Samaritan Hospital

Inpatient options

- Food & Nutrition Services will provide three meals a day for inpatients.

Visitor, staff and faculty options

- Good Samaritan Hospital Dining
- Gift shop
- Vending machines
- Area restaurants within walking distance

Food delivery guidelines

Meet delivery personnel outside: Patients, visitors and staff should meet delivery personnel outside at the delivery parking location.

Provide correct information: Please provide a valid phone number and the correct address so that the delivery person can contact you upon arriving.

Delivery personnel cannot go past the lobby entrance: No outside food deliveries are allowed beyond the lobby entrance. Frontline staff, such as registration staff, clerks, etc., cannot accept or deliver food. Designated shelving units are available for food delivery drop-offs for those not immediately able to pick up their food.

- Items left on this shelf are unattended. Unattended food items will be thrown out throughout the day. The person placing the order is responsible for picking up their order and should understand the risks associated with unattended food.

Correct addresses:

- Chandler Hospital (Pavilions A & H) and Kentucky Children’s Hospital
 - 800 Rose St., Lexington, KY 40536 (Pavilion H entrance)
 - **Shelving unit:** Pavilion H lobby entrance
- Whitney-Hendrickson Building
 - 740 Rose St., Lexington, KY 40536 (Pavilion WH)
 - **Shelving unit:** Pavilion WH lobby entrance
- Ben F. Roach Building
 - 750 Rose St., Lexington, KY 40536 (Pavilion CC)
 - **Shelving unit:** Pavilion CC (near information desk)
- Kentucky Clinic
 - 740 S. Limestone, Lexington, KY 40536 (First Floor, Wing D)
 - **Shelving unit:** First Floor, Wing D, Window #3 (near information desk)
- Good Samaritan Hospital
 - 310 S. Limestone, Lexington, KY 40508 (Entrance A)
 - **Shelving unit:** Entrance A (near the ground floor information desk)

Talk to your healthcare team before ordering food for patients: UK HealthCare ensures patients are provided healthy, balanced meals daily, as proper nutrition is an important part of treatment and recovery. Outside food should not be brought to a patient without the approval of their healthcare team.

If you have additional questions about food options or these food delivery guidelines, please reference policy #A11-155 or speak to the nearest information desk.