Nursing Career Resource Center opens for UK HealthCare nurses

A career resource center offering a broad range of career development assistance to UK HealthCare nurses and nurse administrators and employment guidance to College of Nursing students has opened at UK Chandler Hospital (room H-172).

Under the direction of Sue Strup, MSEd, MSN, RN, the Nursing Career Services portfolio includes:

- One-on-one career coaching and exploration
- Skills identification and development
- Resume and CV critiquing
- Interview skills practice
- Employer research
- Exploration of educational options
- Internships, externships and residencies
- Reference library
- Job postings
- Job shadowing

The center has also launched a lunch-and-learn series. Hosted the third Thursday of every month with rare exceptions, these workshops spotlight a guest speakers who share educational programs and career-related topics. Speakers represent both external and internal resources. The lunch-and-learn schedule, published in *In the Loop*, will soon be visible from the center’s website-in-the-making.

Meet Sue Strup

Sue H. Strup, MSEd, MSN, RN, has been named career consultant of the new UK Nursing Career Resource Center. She has more than 18 years of career coaching experience directing three university career centers, including UK’s James W. Stuckert Career Center; Drexel University and Medical College of Pennsylvania’s career management centers, and Thomas Jefferson University Career Development Center. Strup was a cardiac intensive care nurse for several years as well as a nursing research assistant at the Indiana University (IU) School of Nursing and IU Medical Center.

At every university where she has worked, Strup has coached careers, led hundreds of career planning workshops and seminars and authored many career-related articles and publications.

‘She is a jewel’

When DeeDee McCallie, RN, BSN, CCRN, patient care manager, Chandler Hospital 6S/7E, got wind of a new professional resource, she reached out to nurse career consultant Sue Strup.

“She’s a jewel,” McCallie said of Strup. “One thing she said was to fine-tune my resume. She said, ‘Dee, I need to just tell you something, What I see is that you need to change the way you talk about your experience, your studies. You have pizzazz. You need to capture this on paper.’

McCallie, who is also enrolled in the College of Nursing’s Doctor of Nursing Practice program, said she is “very proud of my resume.” She adds, “I couldn’t believe how moving some things around on paper – following Sue’s advice – made such a difference.”
Our “That's why we're here” ad campaign continues with more focus on the patients whose stories illustrate the unique role UK HealthCare plays as a health care provider in Kentucky.

One aspect highlighted in each patient’s story is the benefit of a multidisciplinary team. UK has the largest multispecialty group practice in the state, as well as participation on the patient care team of specialists with advanced training from nursing, pharmacy, allied health and other areas. This kind of specialization and expertise across the care team is a unique benefit of an academic medical center.

Stroke patient Dwane King was added this month to the existing trio of patients featured in the ads. King first presented at stroke network affiliate Rockcastle Regional Hospital in Mt. Vernon. Thanks to groundwork laid by the UK Comprehensive Stroke Center, Rockcastle was fully prepared to evaluate him, begin drug therapy and package him for seamless transfer to the dedicated stroke unit at Chandler Hospital.

The campaign continues through March, with some components extending to the summer. Visit ukhealthcare.uky.edu for information and links to the TV spots as well as interviews with each patient.

In his Web video, stroke survivor Dwane King describes his surprise at being able to walk out of the hospital only days after suffering a stroke. Watch it at ukhealthcare.uky.edu/dwane.

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Employee engagement survey dates set, March 19-April 9

An all-UK HealthCare employee engagement survey, conducted by Morehead Associates, will occur March 19-April 9. An invitation to participate will be extended via a link contained in an email message. Every employee is asked to respond. Respondents are eligible for prizes, which include an Apple iPad, two large screen TVs and more.

Safe Kids Fayette County names Jackie Graves 2011 Volunteer of the Year

After witnessing a tragic and fatal accident near her home in 2003, College of Nursing instructor Jackie Graves, RN BSN FCN, was motivated to do more in her community to make others aware of safety messages and decided to join Safe Kids Fayette County, led by Kentucky Children’s Hospital. Graves, also a parish nurse at Second Presbyterian Church in Lexington, says, “I am committed to the invaluable work of Safe Kids and consider it a privilege to serve alongside other caring volunteers to educate Fayette County children.” Safe Kids Fayette County works to prevent accidental childhood injury, the leading killer of children 14 and under. Safe Kids Fayette County is a member of Safe Kids Worldwide, a global network of organizations dedicated to preventing accidental injury. It was founded in 1994 by Kentucky Children’s Hospital.

Hundreds tour new surgical-clinical areas

Nearly 900 employees attended the Jan. 27 open house of nine new operating rooms, including the new “hybrid” OR, the only of its kind in the region and the newest in the nation. The open house also previewed new clinical areas. Prizes included a drawing for a pair of UK men’s basketball tickets, won by Chad Vern, Volunteer Services; and three pair of women’s basketball tickets, won by Joanna Lyon, Cytogenetics; John May, Pathology, and Jessica Elliot, Customer Relations. A football signed by head coach Joker Phillips was won by Joy Haney, Markey Cancer Center.

Bernard Boulanger, MD, administrator, Chandler perioperative, demonstrates a software interface for Karen Riggs, physician liaison director.

The highlight of the tour was a stop by the “hybrid” operating room, ideal for patients requiring sophisticated cardiovascular surgeries. EVPHA Executive Vice President for Health Affairs Michael Karpf, MD, described the room as “One of the largest operating rooms in the country.” Jay Zwischenberger, MD, says the suite’s equipment “enables us to help recruit top physicians in the country.”

Jackie Graves

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HHS Assistant Secretary leads health care seminar at UK


The well-attended event was held in the Chandler Hospital Pavilion A auditorium. A question-and-answer panel session facilitated by UK Executive VP for Health Affairs Michael Karpf, MD, also included Richard Lofgren, MD, UK vice president for healthcare operations and chief clinical officer, Stephen Wyatt, DMD, MPH, dean of the UK College of Public Health, and Steven Hester, MD, MBA, senior vice president and chief medical officer for Norton Healthcare.

In his opening remarks, Dr. Koh outlined three major areas of focus he thought the U.S. health care system must address: better care, better insurance and better prevention. He and the other panelists returned several times to the topic of better care, which Koh defined as care coordinated around the patient. Koh also emphasized building a stronger workforce – including additional primary care providers – as well as the need for innovation.

Also discussed was the need for accessible and affordable insurance, high-value screening that has no cost to the consumer, support for businesses focusing on employee wellness and additional health promotion-disease prevention initiatives.

Dr. Howard Koh, HHS assistant secretary, emphasized the need to reach the highest attainable standards of health.

Panelist Stephen Wyatt, dean of the UK College of Public Health, said he would like to see a culture shift to being more focused on preventing disease.

Panelist Steven Hester, chief medical officer for Norton Healthcare, said we’ll need to embrace change to improve delivery.

Panelist Richard Lofgren, chief clinical officer for UK HealthCare, thinks we need to be developing more integrated health care delivery systems.

Many members of the UK physician faculty attended, including pediatrician Andrew Pulito, MD, and UK HealthCare Chief Medical Officer Paul DePriest, MD.
UK HealthCare IT has formed a new team of computer security professionals, Information Security, to help combat data breaches on the rise nationally. Its mission: To ensure the confidentiality, integrity and availability of UK HealthCare information assets and promote responsible use.

The team is led by director Doug Fee. Pictured, from left: Mike Booth, business continuity and disaster recovery; Robert Crumbie, identity and access management; Doug Keebortz, identity and access management; Doug Fee; Eric Shock, threat management; Connie Mitchell, identity and access management; Aaron Allen, threat management; Amy Justice, governance, risk management and compliance; Don Richardson, architecture and engineering; Bill Cotter, governance, risk management and compliance; Branden Miller, awareness and training; and Stan Settle, architecture and engineering.

UK HealthCare will recognize all service award recipients, including College of Medicine honorees, at one celebration planned for 10 a.m., Friday, May 18. It will be held in the Bluegrass Ballroom at The Lexington Center. Over 700 honorees will have completed a five-year increment of service between Jan. 1, 2011, and Dec. 31, 2011.

If you are an employee with a five-year service anniversary (employed since 2006 or earlier), mark your calendar.

If you have not been contacted about this event, talk with your supervisor.

Kentucky Children’s Hospital Unveils New Pediatric Transport Unit

A new emergency transport unit specially designed for neonatal and pediatric patients was unveiled Jan. 19 by Kentucky Children’s Hospital, Carmel Wallace, MD, interim chair of pediatrics, and Scottie Day, MD, pediatric critical care specialist, spoke of the importance of the new transport unit and thanked donor representatives from WHAS Crusade for Children and Speedway.

Also attending were members of the emergency transport team known as Kentucky Kids Crew, a specialty team that provides hospital-to-hospital critical care transport for neonatal and pediatric patients.
RECOGNITION

Marge Campbell, Clinical Excellence Nursing Award winner

Marge Campbell, RN, is a staff nurse in the cardiac cath recovery area who joined UK HealthCare in 1985. Through the years, she has served as a direct patient care provider, charge nurse, evidence-based practice chair for the cath lab; high intensity team chair for the cath lab recovery and communicator for cath holding area. She has also served as a staff nurse and on the Neurosurgical floor/Neurosurgical ICU.

During a staff development sabbatical while employed in the Neurosurgical ICU, Campbell developed protocols for the unit and taught with the development staff. She served on the Clinical Nurse Ladder Committee and as council chair in the cardiac cath lab. She has accepted various guest high school and college teaching opportunities relating to head trauma and heart disease while employed in the Neurosurgical ICU and cath lab recovery.

Campbell earned a bachelor’s degree in nursing from Regents College and an associate degree in nursing from Marshall University. She is a first-aid volunteer coordinator for Madison Central High School Band during tournament time and is head deaconess and volunteer at Journey Community Church.

February Resident of the Month

Rachel Sloan, MD, anesthesiology resident, was selected resident of the month for February. Nominators described her as having “excellent patient/family rapport.” “Great at scheduling sedations and procedures.” “Excellent font of knowledge.” “The best intern I have ever worked with.” “Outstanding off-service resident who did the work of two residents and took care of work – before being asked!” “In July, the first month of her PGY1 year, she worked with me on an extremely difficult and challenging pediatric anesthetic. After that case, she took the initiative to prepare an abstract for submission to one of the major national anesthesia meetings.” This abstract was presented at the Post Graduate Assembly in Anesthesiology (PGA), one of the nation’s largest meetings of anesthesiologists. The presentation has since been accepted for presentation at the national meeting of the Society for Pediatric Anesthesia. The nominator added, “What makes Dr. Sloan unique…. is that she has done this in her first six months as a resident!”

Sue Durachta to direct Markey ambulatory clinical operations

Sue Durachta has moved into the expanded role of director of ambulatory clinical operations for Markey Cancer Center. She will serve as administrative lead within Ambulatory Services, supporting the ambulatory practices in Markey. In partnership with practice managers, medical directors and the Markey Cancer Center director, this management team will coordinate and optimize clinical operations around growth, efficiency and service for multiple ambulatory clinical practices. She has served as radiation medicine administrator and director of finance and administration in radiation oncology at Indiana University. She is former interim director of the UK Office of Community Based Practice. She also provided leadership in the development of UK HealthCare-Georgetown, a fairly new ambulatory clinical practice comprised of primary care, OB/GYN and gastroenterology physicians. She holds a Master of Science degree in health service administration from the University of Evansville and a Bachelor of Science degree in Marketing from the University of Southern Indiana.

Send us recognition items

UK HealthCare supervisors are encouraged to submit job-related recognition items about employees for consideration on a space-available basis in Vital Signs. Send information and photos to: susan.dunlap@uky.edu.

PERSONNEL BRIEFS

Dareni Lowe, RN, BSN, has been named patient care manager for Floor 8 of UK Chandler Hospital and for the Dialysis unit. She joined UK HealthCare last year as patient care manager for Chandler 8S/8W. Lowe has 13 years of experience as an RN and eight years of experience in nursing management. She also has experience opening new units.
UK HealthCare Employee Advisory Council adds new members

The UK HealthCare Employee Advisory Council is comprised of highly motivated individuals encompassing a variety of ages, ethnicities, career levels and business units throughout UK HealthCare. Members have the opportunity to preview and help shape a variety of consumer and employee communication initiatives—publications, programs, special events, ads, market research and more—while still in development. Members also provide feedback on marketing and organizational initiatives, as well as insight into employee attitudes and perceptions about how UK HealthCare is communicating to its publics.

The group, in its fifth year, refreshes its membership about every 18 months. January provided an opportunity to welcome new members and to say goodbye to some who have rotated off of the council. Among those welcomed:

Matt Mueller, manager, maintenance and operations for physical plant development on the medical campus. Mueller joined PPDMC in 1994. He assumed the role of hospital engineer at UK Chandler shortly afterward and has since moved to UK Good Samaritan as hospital engineer, in his managerial position. His hobbies include coaching his seven-year-old son, Aidan, in “whatever sport he is involved in; watching our three-year-old, Eli, grow and play, as well as family outings with my wife, Heather, to water parks and the beach.”

Jayma Jeffers-Craig is administrator of Polk-Dalton and Family Care Center clinics. She began her current position in 2009, three years after joining UK HealthCare. She attended the University of Tennessee and is currently studying business management and finance at the Gatton College of Business & Economics Executive Leadership program. Her focus is on community-based health care.

Tom Collins has been employed by UK HealthCare for nearly 30 years, working in various areas of the clinical laboratory. He currently works in the cytogenetics laboratory doing chromosome analysis. “I find my work rewarding and interesting,” he says, adding, “My wife and I have two teenage children who keep us very busy with their school and sport activities. I am also involved in many church activities. I look forward to contributing my ideas and being a part of the ‘marketing council’ as we strive to make UK HealthCare even better.”

Anthony (Tony) Hartsfield, is assistant dean for institutional advancement in the College of Public Health, where is has primary responsibility for public relations, development and marketing. He has been with UK since 1999, working in several capacities in the colleges of Medicine, Public Health and other areas. He serves on numerous UK committees and external civic boards and organizations in Lexington area.

For information about the council, including nomination inquiries, contact facilitator Susan Dunlap (susan.dunlap@uky.edu and 859-257-5361).

Ambulatory Practice Management (APM) consult team hits the streets!

Senior leadership has taken a proactive, hands-on approach to the APM transition by connecting directly with clinical areas to share best practices and help determine where potential gaps may exist. Courtney Higdon, patient access services director, and a group of core personnel from scheduling, registration, revenue management, physician billing and clinical operations are currently making one-on-one clinic presentations to directly inform and engage clinical areas about the workflow and operational changes to which we can look forward.

“This is an innovative and unprecedented approach to connecting with system users,” Higdon said. “By proactively involving the groups who will be most affected by APM Go-Live, we are creating a firm foundation from which our processes can grow and strengthen.

“We are excited to have training under way and the APM consult team to provide face-to-face support as we gear up for Go-Live March 26. Staff members are getting a realistic glimpse of how APM will improve our patient experience and practice operations and set the groundwork for implementing the ambulatory electronic health record (AEHR). These two initiatives, called projectONE, will allow us to achieve a more highly integrated system of care for our patients at UK HealthCare,” Higdon said.

Questions may be sent to projectONE@uky.edu.
Today@ UK HealthCare

“Today@UK HealthCare” video briefings are distributed every two weeks. Managers and supervisors are expected to share each brief video when staff meet and take time to discuss the content. The series, which launched in October 2011, now numbers in the double-digits.

View the videos at http://ukhealthcare.uky.edu/today-at-UKHC.