The STAR Program: Award Nomination

Sometimes "thank you" doesn't say quite enough. When you see someone providing outstanding service and living the DIRECT values at UK HealthCare, nominate them for an award.

Using the nomination wizard, you will be prompted through the process of describing your nominee's achievement and evaluating its impact.

The awards come in three different levels, from Bronze and Silver to Gold, and each represents a step up in terms of scope, effort/great work and impact.

*Use a nomination when:*

- saves the day for a patient
- strengthens a professional relationship
- brings out the best in their team
- saves a patient’s life or prevents harm
- Does significantly more than asked on a project
- streamlines a process
- identifies and leads an initiative
- thinks outside the box
- puts company goals first
- proactively tackles a challenge
- leads a great effort
- grows a new product or service
- anticipates a problem, taking the steps to mitigate it
- improves the customer experience, etc.
- exemplifies ethical behavior

The Nomination Wizard takes the “guess work “out of recognition. It is a series of 8 questions to help guide you to the right size recognition. Awards should be for specific recognition events or values based behaviors that fall outside of an employee’s major job responsibility (MJR). The system uses questions written specifically for UKHC and our DIRECT Values so the nominator can answer based on the honoree and the honoree’s role at UK HealthCare.

After the questions are answered the system will generate a recommended level of award. The nominator will then be asked to select the DIRECT Value the recognition event most aligns to. A text box will be given to tell the recognition story. This is the why behind why the award should be approved. The nominator will have 1000 characters to tell in their own words the details and emotions behind the recognition event. We encourage you to use as many characters as you can. This story will also be posted to the Wall of Fame and be printed on the presentation certificate. Don't forget to follow HIPPA guidelines when referring to a patient situation.

Once a nomination is submitted it will follow an approval path. The nominee will receive emails to communicate each step of the nomination process. When an award is approved, the nominator will become the presenter and will receive an email with a PDF to make the presentation of award.