

CPI Prevention First

Why should I use this training option?

Designed for low-risk environments, **Prevention First** expands awareness of workplace violence and the behaviors that cause it, helping to unify staff. Conducted entirely online, Prevention First is a self-guided program that teaches individuals to recognize potential crisis situations and the protocols they should implement to properly address these situations.

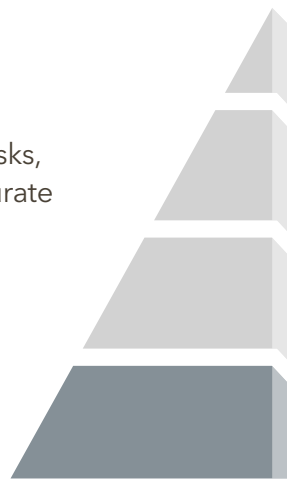


Features & Benefits

- Program features five efficient training modules preparing staff for the unpredictable nature of workplace violence through realistic, high-quality video-based activities.
- Based on real world conditions, video case studies allow participants to practice skills introduced in the course.
- Serves as the framework of common knowledge, supporting CPI's more advanced programs.

Whatever your organization needs, we have the right solutions.

Every organization is different, with its own unique risks, responsibilities, and needs. That's why we custom-curate a training solution for your requirements with our violence prevention experts. **CPI Prevention First** provides staff with situational assessment skills and practical de-escalation strategies so they can recognize and understand potentially escalating situations.



Highest Risk Level:
CPI Nonviolent Crisis Intervention® Advanced Skills

High Risk Level:
CPI Nonviolent Crisis Intervention® 2nd Edition Training

Medium Risk Level:
CPI Verbal Intervention™ Training

Low Risk Level:
CPI Prevention First

Program Details

<p>MODULE 1: Introduction to Crisis</p>	<p>The program begins by introducing the participant to the <i>Crisis Development Model</i>SM, a series of behavior levels an individual may go through during a crisis and the corresponding staff attitudes and approaches used for intervention.</p>
<p>MODULE 2: Responding to Someone in Distress</p>	<p>Focused on the perspective of an individual in crisis, this module introduces the <i>Supportive Stance</i>SM and describes the importance of how nonverbal, verbal, and paraverbal techniques can affect a crisis and defuse tension.</p>
<p>MODULE 3: Perceptions and Unknown Contributors to Crisis</p>	<p>This module visualizes how Precipitating Factors contribute to a crisis and illustrates how fear shapes your perception and decision-making abilities.</p>
<p>MODULE 4: Responding to Defensive Behaviors</p>	<p>Introducing the <i>Verbal Escalation Continuum</i>SM through an interactive video activity, this module gives the participant practical knowledge and skills for what to do in a crisis situation.</p>
<p>MODULE 5: After the Crisis</p>	<p>The final section teaches the participant how to mentally and emotionally recuperate from a crisis by reviewing previous modules and learning healthy post-crisis recovery techniques.</p>

> Contact us for more information at crisisprevention.com or call **877.877.5390**.