



POINTS OF INTEREST

- | | |
|-------------------------------|------------------------------------|
| Emergency Department Entrance | Main Hospital Entrances |
| Information Desk | Pavilion |
| Restroom | Entrance |
| Stairs | Registration Desk |
| Elevator | Golf Cart Stop |
| Gift Shop | Dining and seating area |
| Food | Main 1st Floor Hallway |
| Pharmacy Open 24/7 | 1st Floor hallways, lobbies, rooms |
| Hospital shuttle stop(s) | Patient & Staff Space |
| Kentucky Clinic shuttle stop | Good Samaritan shuttle stop |
| Medical Records | Markey Cancel Center shuttle stop |

Map of the 1st floor - UK Albert B. Chandler Hospital

- **Main hallway:** Follow the main (yellow) hallway on the 1st floor. All Pavilions can be reached on the 1st floor.
- **Information desks** : Can assist you by providing general information, maps and other resources; looking up patient rooms; and verifying patient appointments.
- **Parking:** Our parking garage is located at 110 Transcript Ave. This garage connects to the 1st floor of the hospital by a walkway located on Level C of the garage.
- **Shuttles** : Most shuttles are available from the main parking garage on Level A, except the pedway golf cart and Good Samaritan Shuttle . Ambassadors should be available at most entrances to assist with coordinating shuttles/rides.

Pavilion _____ Floor/Room _____

P Transcript Parking Garage
110 Transcript Ave.

S. Limestone

Shriners Hospital

To Whitney Hendrickson Building- Pavilion WH

Kentucky Clinic
740 S. Limestone

Pavilion
 H
800 Rose St.

Kentucky Children's Hospital

Gill
 G

Pavilion
 A
1000 S. Limestone

Adult ED Entrance

Pediatric ED Entrance

ED entrances are on the ground floor

Elevators & stairs to the ground floor sidewalk to the Emergency Room

Good Sam Shuttle

Pedway/walk way to parking garage

Outdoor Dining

Chandler Dining

Chandler Dining

Ground Floor

Ground Floor

Ground Floor

Ground Floor

Ground Floor

Ground Floor

Ground Floor

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GENERAL DIRECTIONS

2nd Floor of Pavilion H (near C-elevator)

- Bridge to Ben Roach Building: Includes UK HealthCare Women’s Care & Hospice
 - ▶ Take a right off the C-elevator on the 2nd floor of Pavilion H. Take the 1st hallway on your right into the Roach building (follow that hallway).
 - ▶ Women’s Care & Hospice are located on the 3rd Floor of the Ben Roach Building/Pavilion CC.
- Bridge/pedway that connects Kentucky Clinic to Pavilion H
 - ▶ Take a right off the C-elevator on the 2nd floor of Pavilion H. Follow the hallway straight to the pedway/bridge.

College of Dentistry

- Located behind Pavilion H
- Exit Pavilion H near the C-elevator and follow the covered sidewalk across the courtyard.

Adult & Pediatric Emergency Departments

- The parking lot outside the ED is for patient pick-up/drop-off only. Patients & visitors should park in the main hospital parking garage at 110 Transcript Ave.
- The ED entrances are accessible to enter outside of the building only.
 - ▶ Take a free shuttle (ask an ambassador at any entrance or visit Level A of the parking garage).
 - ▶ Follow the sidewalk outside Pavilion A to the ED entrances.

Labor & Delivery (3rd floor of Pavilion H – Follow signs once off elevator)

- From Pavilion A: Use the OB Express elevator located inside the Kentucky Children’s Hospital lobby.
- From Pavilion H: Use the Main H elevators.

Gill Heart & Vascular Lab

- From Pavilion A, 1st Floor: Take the pedway past the picture wall. The clinic is on the left.
- From Pavilion A, Ground Floor: Take the glass elevator to the 1st floor. Take a left off the elevator. The clinic is to the left at the end of the hall.

IMPORTANT ADDRESSES

1000 S. Limestone

- Kentucky Children’s Hospital
- Pavilion A
- Pavilion G (Gill Heart & Vascular Institute)
- Emergency Department

800 Rose Street

- Pavilion H
- Pavilion CC (Ben Roach Building)
- Pavilion WH (Whitney-Hendrickson Building)
- College of Dentistry

740 S.Limestone

- Kentucky Clinic

830 S. Limestone

- University Health Service

110 Conn Terrace

- Shriner’s Children’s Lexington
- Advanced Eye Care & Pediatric Ophthalmology

Important phone numbers

Schedule an appointment:

859-257-1000

Customer Relations: 859-257-2178
(For concerns/feedback)

Financial Services: 859-323-5806

Medical Records: (paper) 859-323-5117/
(imaging) 859-323-5416

GENERAL INFORMATION

UK Healthcare Information: You can reach the Hospital Information Desk at **859-323-5816** or visit one of our desks located near each entrance. Information Desk staff can verify patient appointments, locate patient rooms, transfer calls to inpatient nursing stations, assist with directions/maps and provide general information about UK HealthCare.

Parking: Our main parking garage is at 110 Transcript Ave. From the garage, you can either walk across the pedway, located at Level C, or take a free shuttle from Level A.

Navigating the hospital: The main floor/hallway that connects to most all pavilions/areas is located on the 1st floor. If you are unsure, please visit an Information Desk for help.

Visitation hours/guidelines: Visitor hours are 8 a.m. – 9 p.m. daily. Please visit our patient and visitor page here:

Wheelchairs: Wheelchairs are available at most Information Desks. These chairs can be checked out by providing a driver’s license/picture ID. The ID will be returned when the chair is returned. We ask that all chairs are returned by end of day daily.

Tobacco, Weapon, Latex-Free Campus: UK Healthcare is proud to be a tobacco-free, weapon-free and latex-free facility. No smoking is allowed on any UK Healthcare campus. Closest approved tobacco/smoking locations can be found on the city sidewalks along South Limestone. Latex-free balloons are available to buy at our gift shops. Weapon detection screening may occur upon entrance/admission, especially at our emergency department locations.

Behavioral expectations:

