The UK Albert B. Chandler Emergency Department

The University of Kentucky is committed to serving the people of Kentucky. This commitment is realized on a daily basis in the UK Chandler Emergency Department where critically ill or injured patients are brought for life-saving treatment. Inside our emergency department is the only Level I trauma center serving Central and Eastern Kentucky. Our Level I trauma center provides the highest level of surgical care to adult and pediatric trauma and time-sensitive emergent patients and has a full range of specialists and equipment available 24 hours a day.

The new UK Chandler Emergency Department, which opened July 2010, is a state-of-the-art facility that is more than two times the size of the former emergency department. It features carefully planned spaces that enable staff to treat and discharge more quickly, or, if the patient needs further treatment, to admit the patient promptly for inpatient services.

Space planning in the ED was driven by thousands of hours of planning by staff, architects and our facilities experts to create the most efficient work space possible. Careful attention to every detail from color palette and artwork to lighting was considered to create a comfortable and soothing environment.

The ED features three separate entrances. Dedicated pediatric, adult and ambulance entrances allow specific and focused reaction to every illness or injury. Each area of focus is self-sufficient, with dedicated supplies and services so care is timely and efficient.

The Makenna David Pediatric Emergency Center

The Makenna David Pediatric Emergency Center is located on the west end of the UK Chandler Emergency Department. Adjacent to the Adult Emergency Center, the pediatric center has a separate entrance and waiting area that is child-friendly in color scheme and furnishings. It features a play table, an interactive wall and a computer play station area.

Pediatric Emergency Center features include:
- 10 standard exam rooms, two high-acuity “crisis” rooms and two triage rooms.

(continued)
• Distinct patient, staff and family areas in each room.
• Televisions for patient education and entertainment.
• Direct access to nearby radiology and inpatient services.
• Private consultation rooms for families with special circumstances.

**Adult Emergency Center**

The adult acute services area is in the center of the UK Chandler Emergency Department. To handle heavy demand, the adult area has 32 exam rooms organized in pods to operate as independent treatment zones. As in the pediatric center, each zone is self-sufficient, with dedicated supplies and services so care is timely and efficient.

Other features of the Adult Emergency Center include:
• 20 standard exam rooms, four high-acuity “crisis rooms” and four secure rooms to serve the special needs of behavioral care and security-restricted patients.
• Distinct patient, staff and family areas in each room.
• Televisions for patient education and entertainment.
• Access via the waiting area or ambulance entry.
• Direct access to trauma and Express Care areas.
• Private consultation rooms.

**UK Level I Trauma Center**

The UK Level I Trauma Center is located just beyond the Adult Emergency Center. It includes three major trauma rooms capable of caring for up to eight patients based on the complexity of their treatment needs. Equipped with state-of-the-art monitoring and life-support systems, the trauma rooms can handle any life-saving procedure.

The center is immediately adjacent to dedicated CT technology and general radiology rooms for efficient diagnostic evaluation.

The UK Level I Trauma Center includes:
• Immediate access via elevators directly from the roof helipad or ambulance entry.
• Dedicated work areas for trauma physicians, nurses, paramedics and other support staff.

**Express Care**

Express Care is a relatively new approach to handling emergency patients who are not critically ill or injured. Patients with less serious needs for evaluation and treatment will access this area directly from the adult waiting area. Express Care will accelerate care for this type of patient and make the best use of staff and treatment resources.

The Express Care area includes:
• Five exam rooms plus a “chair-centric” room with six comfortable lounge chairs.
• Flexible levels of care and the ability to handle overflow capacity needs.
• Convenient exit path away from more seriously ill patients.

**More Information**

For more information, please call UK Health Connection at 257-1000 or toll free 1-800-333-8874. Additional information on the new pavilion at UK Albert B. Chandler Hospital, including a virtual tour, is located online at [ukhealthcare.uky.edu/new](http://ukhealthcare.uky.edu/new).