The ambulatory electronic health record (AEHR) was launched July 24 in the Internal Medicine Group (IMG). AEHR is part of projectONE, the patient record project that will encompass both the inpatient and outpatient care settings to create a single electronic health record across the UK HealthCare enterprise.

Specifically, the AEHR system enhances patient flow, account management, claims processing and performance analysis. This results in a simplified and more effective patient experience.

“What made the go-live go so well? Attitude!” responded IMG Medical Director Jackie Gibson, MD. “The clinic providers set the attitude for the entire process, and the tone set by our group really kicked our teamwork into high gear for a prescription pad and knew it was time for an ePrescribing intervention,” he joked.

According to Kristen Brown, ambulatory services director, the IMG implementation, which served as the AEHR pilot, went great, and it really sets a positive mindset for moving forward with a captivating future clinics. Gastroenterology/Digestive Health and the Kentucky Children’s Hospital Congenital Heart Clinic went live next on Aug. 28. Launch dates for Urology, Interventional Pain Clinic and Endocrine are in discussion now.

“What made the go-live go so well? Attitude!”

– Jackie Gibson, MD, clinical faculty, Internal Medicine

Members of the projectONE team staffed command centers to support 100+ clinicians in three clinics during conversion to an electronic medical record.

ProjectONE roll-out

Internal Medicine Group
first of 40 UK clinics set to convert to electronic health record
HAPPENINGS

UK HealthCare earns Award for Excellence in Life Support

The Extracorporeal Life Support Organization (ELSO) has awarded UK HealthCare the ELSO Award for Excellence in Life Support, and has designated our enterprise an ELSO Center of Excellence. The award represents neonatal, pediatric and adult extracorporeal membrane oxygenation (ECMO) recognized for excellence in patient care by using the highest quality measures, processes and structures based upon evidence. It also recognizes excellence in training, education, collaboration and communication.

Epilepsy Center recognized with highest level of recognition

Members of the Epilepsy Center team, recognized for providing Level 4 care, the highest attainable. are, from left: Meriem Bensalem-Owen, MD; Siddharth Kapoor, MD; and the nurses and technicians involved with epilepsy care.

The National Association of Epilepsy Centers (NAEC) has again recognized the UK Comprehensive Epilepsy Center as a Level 4 center, the highest level of recognition for an epilepsy center. The center’s information and 2012 designation will be posted on the NAEC website and the names of Level 4 centers will be submitted to U.S. News & World Report for use in its “Best Hospitals” analysis. This marks the second year our epilepsy program has qualified for recognition as a Level 4 center. The team responsible for attaining this recognition includes Meriem Bensalem-Owen, MD; Siddharth Kapoor, MD; and the nurses and technicians involved with epilepsy care.

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Charles Hoopes, MD, has been named director of the UK Transplant Center.

Orthopaedic oncologist Patrick O'Donnell, MD, has joined the Orthopaedic Surgery & Sports Medicine and Markey Cancer Center teams.

Phillip Chang, MD, has been named surgical director for perioperative services.

Louis Bezold, MD, has been named enterprise quality director, focused on strengthening our effort to provide high-quality, safe and efficient care to every patient.

Lowell Anthony, MD, has been named chief of medical oncology.

C. Darrell Jennings, MD, has been named chair of pathology and laboratory medicine, following a national search and unanimous recommendation from a search committee.

Ken Rutledge has joined UK HealthCare as new clinical engineering director.

Byron Gabbard, director of capital planning, long-range forecasting and special projects, has added a new role as hospital controller for UK HealthCare.

Craig Rogers has been named operations director of Central Kentucky Management Services (CKMS).

Nina Barnes and Markey Cancer Center Floor 2 employees were recognized as most improved at Chandler for achieving excellent HCAHPS scores. Winners also include Kelly Hardin, highest EVS HCAHPS scores, Chandler 3 North; Donna Lane, highest EVS HCAHPS scores, Good Samaritan, Floor 6; and Sherry Rankin, most improved, Good Samaritan Hospital, Floor 6.

Employees assigned to patient floors that meet or exceed environment-focused HCAHPS goals are being honored. Environmental Services Director Chuck Lombardo says, “While there have been several repeat awardees, there have also been many floors recognized for this first-time achievement as well. Clearly, the common denominator of all floors recognized continues to be the engagement of the nursing staff in those respective areas.” HCAHPS scores around cleanliness will be calculated following each quarter, and a floor must have at least seven surveys returned during the quarter. “Highest Score” and “Most Improved” will be recognized. Certificates and teamwork pins will also be distributed.

The University of Kentucky’s Bachelor of Science in Nursing (BSN) Nurse Residency recently received a full five-year accreditation from the Commission on Collegiate Nursing Education. Only six other programs in the nation are currently accredited.

UK nurse residents are newly licensed registered nurse graduates who participate in a yearlong series of education and support activities designed to provide the building blocks for a strong clinical foundation while facilitating a smooth transition from school to practice.
All smiles during
March for Babies

Kentucky Children’s Hospital employees (from left: Margaret Geiger, Kelsie Goodwin, Jerry Pang and Jacqueline Hall) were all smiles during the March of Dimes® March for Babies®. One in eight babies born in Kentucky are born too soon, and money raised by this March of Dimes effort helps give every baby a chance for a healthy start.