May was an exciting month at UK HealthCare with four days of open houses at the new Chandler Hospital pavilion, a dedication ceremony and the opening of two floors of public spaces and two patient care floors.

Almost 7,000 employees, students and community members attended the May 13-16 open houses at Pavilion A, the new 12-story patient care facility.

On a chilly, rainy afternoon, hundreds of faculty, staff and community members attended the May 15 dedication and ribbon-cutting ceremony at the entrance. U.S. Rep. Ben Chandler, Gov. Steve Beshear, state Senate President David L. Williams, state Rep. Bob Damron and Lexington Mayor Jim Gray joined UK President Lee T. Todd, Jr., UK Executive Vice President for Health Affairs Dr. Michael Karpf and Chandler Hospital Chief Administrative Officer Ann Smith for the festivities.

"Today marks a significant achievement for the University of Kentucky in our mission to improve people’s lives through excellence in education, research, service and health care," Pres. Todd said. "This magnificent, state-of-the-art medical facility provides an environment and the momentum to continue to raise the bar in providing high-quality patient care."

"Health care is about people taking care of people and not bricks and mortar," Dr. Karpf said. "But, if we are going to be an academic medical center comparable to the best in the country, we have to have the facilities to support the people we recruit. This hospital puts us on that level."

Groundbreaking for the new pavilion was held in 2007 and has resulted in more than 2.5 million paid work hours, equivalent to employing 300-plus full-time people, during the duration of the construction project. However, the dedication was about more than those who physically built this "iconic representation of a healthier future," Gov. Beshear said. "It is about the people of the Commonwealth and those beyond our borders in need of first-class medical care."

The pavilion also means continued expansion of health-care-related job opportunities in Central Kentucky. The number of full-time employees at UK HealthCare, including Chandler Hospital and the UK College of Medicine, has increased by more than 2,100 people in the past seven years.

Following the open houses and dedication, two patient care floors with 128 intensive, progressive and acute care beds began serving patients on May 22, continued on page 4.
HAPPENINGS

40/40: Forty Years, Forty Portraits
An exhibit of portraits from Lexington photographer Guy Mendes’ new book is featured in the UK Albert B. Chandler Hospital West Gallery, located on the Ground Floor of Pavilion A, along the ED public connector.

Child safety seat inspection station
Wednesday, July 13
2-4 p.m., Auto Tech Service, 780 Winchester Road, Lexington. Parents/caregivers can learn how to properly install a child safety seat in a vehicle and how to buckle up their children in the seat. Seats are inspected by certified child passenger safety technicians. Co-sponsored by Kentucky Children’s Hospital. For an appointment, call 859-323-1133.

Feel Better: Managing Chronic Disease
Thursday, July 14

Keeneland Concours d’Elegance
9 a.m.-4:30 p.m. Saturday, July 16 Keeneland Race Course. All proceeds from the eighth annual Keeneland Concours d’Elegance benefit Kentucky Children’s Hospital. The classic car show features a silent auction and automotive art. Admission is $15 for adults and free for children younger than 12. For more information, visit www.keenelandconcours.com.

Blood Drives: Chandler Hospital
Thursday-Friday, July 21-22
8 a.m.-5 p.m., Chandler Hospital, Room H133

UKHC Employee Advisory Council
Thursday, July 21
11:30 a.m.-1 p.m. Open to members and guest presenters only. To be a presenter, call 859-257-5361.

Makenna Foundation benefit concert
Saturday, July 23
6-9 p.m., Talon Winery, 7086 Tates Creek Road, Lexington. The Makenna David Pediatric Emergency Department is hosting a benefit as part of the Talon Winery summer concert series. The event will feature live music, silent auctions and raffles. Admission is $10 per person and free for children younger than 12. Lawn chairs and your own food are allowed. Tickets can be purchased via email at makenna.foundation.uk@gmail.com.

de Beer named dean of the College of Medicine

Frederick C. de Beer, MD

Frederick C. de Beer, MD, a longtime UK faculty member and current chair of internal medicine, is the new dean of the College of Medicine and vice president for clinical academic affairs, pending UK Board of Trustees approval.

Mark Evers, MD, director of the Markey Cancer Center, and Jane Kirschling, dean of the College of Nursing, co-chaired the search committee.

“As we are experiencing this time of growth in the breadth and size of our clinical, academic and research capabilities, it is vital to have a leader who can move the college forward in all frontiers,” said Dr. Michael Karpf, executive vice president for health affairs. “Dr. de Beer has demonstrated that he has the qualities and experience needed to help UK achieve its goals.”

Dr. de Beer received his medical degree from the University of Pretoria in South Africa and his postgraduate education at the Royal Postgraduate Medical School in London. Prior to coming to the United States in 1989, he was professor of medicine at the University of Stellenbosch in South Africa.

In 1993, Dr. de Beer became chief of endocrinology and molecular medicine in the UK College of Medicine. He has also served as vice chair of internal medicine, director of the UK Graduate Center for Nutritional Sciences, and chief of medicine at the Veterans Affairs Medical Center in Lexington. In 2003, he was appointed the Jack M. Gill Professor and chair of internal medicine.

“I look forward to the opportunity to help my colleagues to build upon the achievements and successes of the past.

“"It is the challenge as well as responsibility of us all to take something that is very good and make it excellent. The citizens of our Commonwealth deserve a truly great medical center that meets their most complex health care needs.”

— Frederick C. de Beer, MD, new College of Medicine dean

Vital Signs is published by UK HealthCare Communications & Advertising. Submit news items to jan.taylor@uky.edu or 859-257-5424.

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UK HealthCare, Norton Healthcare to jointly focus on stroke, cancer and obesity in new initiatives

In a follow-up to their November 2010 Memorandum of Agreement, UK HealthCare and Norton Healthcare in Louisville recently announced plans to aggressively target Kentucky’s most pressing health problems. The new initiatives include:

**Statewide stroke and advocacy collaboration.** UK and Norton will create an education and consumer awareness collaboration that will partner with community hospitals to provide preventive education about healthy living and provide stroke screenings and training for emergency departments to be prepared for stroke patients. In addition, the collaboration will create Kentucky’s first statewide stroke registry to track the improvement of care provided by community and regional hospitals in the state.

**Expanded teaching programs** designed to increase the number of medical professionals with an educational residency rotation for UK medical students in Norton Healthcare hospitals and Norton Healthcare physicians joining UK’s faculty; and

**A transplant and specialty clinic in Louisville.** A new transplant clinic will provide comprehensive pre- and posttransplant care. Scheduled to open in June, the clinic will be housed at Norton Audubon Hospital in Louisville and staffed by UK HealthCare transplant specialists in kidney, liver, heart and lung diseases. An advanced heart failure clinic will be coupled with a pulmonary hypertension clinic.

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**Szabunio, Jones join Markey Cancer Center**

Margaret M. Szabunio, MD, FACR, and Dennie Jones, MD, have joined Markey Cancer Center.

Dr. Szabunio is division chief of women’s radiology and associate medical director of the interdisciplinary Comprehensive Breast Care Center. She completed medical school at Drexel University College of Medicine (formerly Hahnemann University Medical School) in Philadelphia, followed by a radiology residency and fellowship at Long Island Jewish Medical Center in New York. Her clinical goal is early detection of breast cancer using new and emerging technologies, including elastography and tomosynthesis.

Dr. Jones is director of the Markey Cancer Center Affiliate Network, deputy director for clinical outreach, research and education programs and a professor of internal medicine. Through the affiliate network, Dr. Jones will work with six hospitals around the Commonwealth who collaborate to provide cancer care, education and outreach programs with Markey’s guidance.

Dr. Jones completed medical school at Washington University at St. Louis, a residency at Baylor College of Medicine in Houston and a fellowship in medical oncology at the University of Texas MD Anderson Cancer Center in Houston, where he later joined the faculty. Immediately prior to joining the Markey team, Dr. Jones held several positions at the University of New Mexico Cancer Center in Albuquerque and the University of Texas Medical Branch in Galveston.

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**New UK HealthCare employee choir finds its voice**

Asked to recruit employees to perform during the Pavilion A opening events, Associate Hospital Administrator Sandra Chambers considered creating a small ensemble. She quickly expanded her plan to a larger choir that would sing inspirational music. Before long, she had 30 volunteers.

Chambers directed the choir with Bob Riggs, a community member whose wife, Karen, sang in the group. “Although we were from different departments and musical backgrounds, we worked well together in a very short time,” said Karen Riggs, director of Marketing’s Physician Liaison Program. “Our team effort created a musical experience that lifted the spirits of those who heard it. Each time I see a choir member at work, I feel a real connection with that person. We made more of a positive impact on others and each other than I thought we would.”

After hearing the choir sing at a May 13 employee open house, Dr. Michael Karpf, executive vice president of health affairs, invited the group to perform at the Pavilion A dedication ceremony on May 15. The audience responded with a standing ovation after the choir sang “We’re UK HealthCare.” The group performed again at the May 16 employee open house.

Tom Collins, a medical technologist in Laboratory Services, said the choir rehearsed during lunch hours and on Derby Day. “Mrs. Chambers saw the value of incorporating employees whose work roles are perhaps less visible but no less vital to our goals as an institution,” Collins said. “We were excited to have a role in the celebration of the new hospital.”

Chandra Evans, a patient relations assistant in Markey Cancer Clinic Services, agreed. The choir “made me feel like a very important part of our UK system,” Evans said. “We have so many employees here and sometimes you can feel like you are just a number. To have us come together from so many different areas was an amazing feeling and a heartwarming experience.”

Turn to the back page to learn more about the choir.
U.S. Rep. Ben Chandler spoke at the Pavilion A dedication ceremony on May 15. The UK Albert B. Chandler Hospital is named after his grandfather, who as governor of Kentucky was instrumental in acquiring state funding to build the UK medical center.

New Chandler Hospital pavilion opens

continued from page 1

after a move from pavilions H and HA of Chandler Hospital that began at 5 a.m. A few days earlier, on May 19, the ground and first floors had opened to the public, showcasing the atrium lobby, Myra Leigh Tobin Chapel, Surgery Waiting (serving families of all Chandler surgery patients), gift shop, Don and Cathy Jacobs Health Education Center and a 305-seat auditorium.

The new hospital’s design inspires a sense of calm and comfort in a place that bridges the art and science of medicine. Patients will feel assured they are receiving the most advanced care by some of the most highly recruited and well-trained physicians and health care providers anywhere in the country.

In addition to its many innovative patient care features, the pavilion incorporates art, music and landscaping that reflect the spirit of Kentucky, including a spacious, light-filled atrium lobby with a stainless steel and mesh fabric sculpture suspended beneath a three-story skylight. The chapel features walls decorated with art glass inspired by spring in Kentucky, the health education center serves as a gallery for a Kentucky folk art collection, and Surgery Waiting showcases artwork of some of Kentucky’s most renowned artists.

A video of the May 15 Pavilion A dedication ceremony will be available for viewing on UK HealthCare’s YouTube channel in the near future. A video of the dedication remarks by Ann Smith, chief administrative officer of Chandler Hospital, can be viewed there now.

"These features help make it an empathetic building, and the glass and the light are absolutely spectacular," Dr. Karpf said. "People can walk in and say, 'I can relax here for a second. I can get my thoughts together before I have to go deal with all the complexities I'll have to worry about when I get up on the floor to see my loved one or my friend.'"

Pavilion A, which will be completed in phases over the next six to 10 years, will eventually replace the original Chandler Hospital. The next phase of construction, which will open in early 2012, will feature eight state-of-the-art operating rooms and one of the country’s largest hybrid operating rooms combining advanced, high-quality imaging technology with surgical operative capabilities.

"We hope the people of this state are reassured and proud to have a world-class hospital and a world-class medical team ready to meet their needs and those of their loved ones," Dr. Karpf said.
Hundreds of guests filled the new atrium lobby before the dedication ceremony to escape the unseasonably cold weather. The outdoor dedication was followed by an open house for the community.

Ann Smith, chief administrative officer of Chandler Hospital, said Pavilion A “represents a strong new tool” for the UK HealthCare team. Smith has spent her entire 34-year career at Chandler. Her complete speech can be viewed on UK HealthCare’s YouTube channel.

Dr. Michael Karpf, executive vice president for health affairs, applauded during the ceremony. “We hope the people of this state are reassured and proud to have a world-class hospital and a world-class medical team ready to meet their needs and those of their loved ones,” he said.

Ribbon-cutting scissors wore blue ribbons for the official dedication on May 15.

The Pavilion A ribbon-cutting team included from left: Lexington Mayor Jim Gray; Ann Smith, chief administrative officer of Chandler Hospital; UK Board of Trustees Chair Britt Brockman; U.S. Rep. Ben Chandler; Gov. Steve Beshear; Dr. Michael Karpf, executive vice president of health affairs; state Rep. Bob Damron; state Senate President David L. Williams; UK President Lee T. Todd, Jr.; and Dr. Everett McCorvey, faculty representative on the UK Board of Trustees.
Employees explore new Chandler pavilion

All UK HealthCare employees and students were invited to tour three floors of Pavilion A during two open houses. The May 13 event drew 1,970 attendees in 13 hours; the May 16 open house drew 2,333 people in 12 hours.

Tarra Crane, a physician liaison in Marketing, greeted employees at the Ground Floor information desk, giving them a Pavilion A guide and a pocket map. Employees were encouraged to tour public spaces on the ground and first floors as well as a patient care floor.

Left: Brooke Judd, right, an RN in Neuroscience Services, demonstrated Pavilion A’s patient-lift equipment to Barbara Waldmann-Ward of Kentucky Children’s Hospital. In some patient rooms, the lift extends into the bathroom.

The Celebrate Kentucky Wall along the Floor 1 concourse was the favorite feature for many employees who toured the new patient care facility. The wall slowly changes images, which represent all 120 counties in Kentucky.

The artist who created this textural piece in Surgery Waiting encouraged visitors to touch it. All of the public art in Pavilion A was purchased with private philanthropic support.

Earl Morris, center, from the physical plant, took his turn drawing for a door prize in the Surgery Waiting area. Prizes ranged from badge reels to baseball caps.
To ensure employees, patients and the community had opportunity to see the new facility before it was put into service, more than 250 employees from throughout UK HealthCare worked 450 shifts during the Pavilion A open houses May 13-16. We couldn't have done it without you!

Sam White of MSI Productions and Lori Wilson of UK HealthCare Development ensured the dedication on May 15 went smoothly. Wilson planned the outdoor ceremony as well as an array of special events for donors.

Sharon Taylor New, left, senior patient service coordinator, and Sharon Lake, RN, Nursing Administration, worked on Floor 6, Neuroscience Services. Content experts explained how the design and equipment benefit patients and staff.

Judi Dunn, patient education manager, greeted Mark Slover, Kentucky Children's Hospital fund development, in the Don and Cathy Jacobs Health Education Center. In addition to providing health information, the space serves as a gallery for Kentucky folk art.

During the May 13 open house, Kimberly Hite, right, Pharmacy Services, worked in the Surgery Waiting area on Floor 1, which seats 200 people and exhibits a variety of artwork from Kentucky artists. It is now being used by families of all surgery patients at Chandler Hospital.
Moving patients to Pavilion A

By 10:30 a.m. Sunday, May 22, all appropriate patients had been moved from pavilions H and HA of Chandler Hospital to Floor 6 (Neuroscience Services) and Floor 7 (Trauma and Surgical Services) in the new patient care facility. That day, every patient at Chandler and Good Samaritan hospitals received a Pavilion A information/goodies bag to celebrate the milestone.

A full moon shone on Chandler Hospital’s new Pavilion A on moving day for patients in Neuroscience Services and Trauma and Surgical Services.

The move team headed to their stations after receiving instructions in a 5 a.m. meeting in the sixth-floor auditorium at Chandler. The moving units included NSICU, SICU, TICU, 8S, 8W, 5S and 5W.

Rita Bush, director of critical care services and a co-lead of the relocation team for the patient move-in day, instructed the move team assembled in the sixth-floor auditorium.

An NSICU patient was moved into the new ICU unit at Pavilion A.
Staff moved a patient from Floor 8S in Pavilion H to the new patient care facility. A total of 81 patients were relocated on May 22.

Below: Melissa Begley, far left, and Glen White, center, of Customer Service helped walk 85 family members from pavilions H and HA to the new waiting area in Pavilion A.

Below: Kelley Elkins, left, Danielle Sheperson and Lindsey Diehl moved a patient using a new connector at the second floor of Pavilion HA. Teams used new patient elevators to transport patients via “off-stage” halls to their new rooms on Floors 6 and 7. A key feature of the new facility is the separation of public spaces from patient/staff spaces.

John Phillips, director of facilities transition, was a co-lead of the relocation team for the patient move-in day.
Six employees were honored with awards annually presented during National Nurses Week (May 6-12). Their names will be inscribed on award plaques in Nursing Administration. Several will sit on the selection committee for the 2012 awards.

Eulene Boyle, RN, BSN, staff development instructor, received the Karen E. Hall Education Award. The award recognizes a nurse who demonstrates quality education to the nursing staff in a unit or to the enterprise.

Sarah Heck, MBA, service line finance manager in the strategic planning and decision support department, received the Karen Stefaniak AI/UK Quilt of Teamwork Award. The award recognizes an individual whose practice contributes to the standards of nursing in their unit, the hospital and their community.

Leah Hughes, RN, ADN, a staff RN in the Chandler Emergency Department, received the M.J. Dickson Quality Nursing Award. It recognizes a clinical staff nurse who demonstrates a commitment to professional nursing practice through high-quality nursing standards.

Eulene Boyle
Sarah Heck
Leah Hughes

Patti Howard, PhD, RN, CEN, CPEN, NC-BC, FAEN, received the Diana Weaver Leadership/Management Award. Howard is operations manager of emergency and trauma services at Chandler Hospital. The award is presented in honor of Diana Weaver, PhD, RN, FAAN, associate hospital director from 1984 to 1991. The criteria included: implementing strategies to enhance patient care, contributing to fiscal management of health care costs, promoting teamwork/spirit among units, divisions and departments, and implementing programs that enhance the nursing role.

Leah Williams, RN, ADN, a nurse in the Chandler Emergency Department, received the Nightingale Preceptor Lamp Award. The award is presented to an experienced staff nurse who functions as a teacher, advocate and role model in guiding, directing and supervising new nurses.

Leah Williams

Send us Recognition items
UK HealthCare supervisors are encouraged to submit job-related recognition items about employees for consideration on a space-available basis in Vital Signs. Send information and photos to: jan.taylor@uky.edu.
Hansen chosen for national leadership program

Wendy Hansen, MD, chair of obstetrics and gynecology, has been chosen to participate in the Hedwig van Ameringen Executive Leadership in Academic Medicine (ELAM) Program for Women at Drexel University College of Medicine. Dr. Hansen is one of only 54 senior faculty across the country named to ELAM’s 2011-12 class of fellows.

ELAM is the only national program dedicated to preparing senior women faculty for positions of leadership at academic health centers. While the number of women graduating from health professional schools across the country continues to climb, the number of women holding positions of leadership in academic health centers lags severely behind.

ELAM’s mission is to increase the number of women in senior academic leadership positions, where they can ultimately help change the culture of their organizations to become more accepting of different perspectives and responsive to societal needs and expectations.

Laura Hanley, RN, BSN, CCRN, CEN, CPEN, has been named a hospital operations administrator. Hanley has nearly 20 years of critical care experience. She has previously worked at UK HealthCare in MICU, NSICU and the critical care pool. Most recently, Hanley worked at St. Joseph East Hospital as a unit manager for the ICU and rapid response team.

George Hogan has been named director of environmental services (EVS) for the Good Samaritan campus. Hogan, who had been interim director since February 2010, has more than a decade of experience as an environmental services director. Since 2010, he has served as assistant director of the UK medical center campus, where he was involved in supervision of day-to-day operations as well as the training and orientation of new staff members.

Angela Powell has been named a clinical systems and procedures analyst in the Office of Quality and Safety and Ambulatory Services. Powell, who earned her bachelor’s degree in electrical engineering and her MBA from UK, holds a professional engineering license. Before joining UK, she worked at Lexmark International as a facilities engineer, construction project manager and in product development management. In 2007, Powell joined UK’s medical center physical plant as a senior engineer on capital construction projects, process improvements and team restructuring. She was manager for the design team and interim manager for the preventive maintenance team.

Catherine Rainwater, RN, BSN, CRNI, has been named to the Infusion Nurses Certification Corporation board of directors. Rainwater has practiced nursing in Lexington for 22 years, focusing in infusion therapy for the past 19 years. She works in Markey Cancer Center’s Outpatient Malignant Hematology Program as a team leader for leukemia, myeloma, and autologous and allogeneic stem cell transplant populations.

Sylvia Rucker has been named director of environmental services (EVS) for the Chandler Hospital campus, including Pavilions H, HA and A, Kentucky Children’s Hospital, Markey Cancer Center, and the Whitney-Hendrickson and Gill buildings. Rucker, who had been interim director since November 2010, has more than 11 years of experience as an environmental services director. Since 2008, she has served as director of environmental services at Kentucky Clinic, which included the University Health Service and Kentucky Medical Services Foundation. Previous director Jerome Latch has assumed expanded responsibilities in his new role as enterprise EVS director.

Vicki S. Stringfellow, MSN, CPNP-AC, CPNP-PC, NNP-BC, received the 2011 Acute Care Certified Pediatric Nurse Practitioner (CPNP) Certification Advocate Award from the Pediatric Nursing Certification Board Inc. for promoting Acute Care CPNP certification. She is an acute care pediatric nurse practitioner with the Heinrich A. Werner Division of Pediatric Critical Care at UK. She practices full time and serves in workgroups and committees for Kentucky Children’s Hospital and UK HealthCare. Throughout her career, she has actively encouraged nurses and nurse practitioners to seek and maintain certification. Stringfellow has served on committees for the PNCB since 2003.

Becky Tharp has accepted a clinical systems and procedures analyst role with the Office of Quality and Safety and Ambulatory Services. She has a BSBA in accounting and has worked in accounting and finance-related fields for 10 years. Prior to her current role, she worked for Heinz North America, UK Sponsored Projects Accounting and UK Fiscal Planning and Analysis.
You told us: Employees share feedback about Pavilion A

“I am most excited about the giant windows throughout the hospital. This will allow the hospital to be filled with natural light. The patients’ rooms will not be so dark and the feeling that you are enclosed in a building will be eliminated. You can see nice views of Lexington.” — Justin Hill, Nursing Care Technician, Stroke Unit, Chandler Hospital

“You told us: Employees share feedback about Pavilion A

“Pavilion A is beautiful. The cutting-edge technology is what I am most impressed with — what each patient room has and what is located at the nurses’ stations. Our hospital will be the best in Kentucky, if not the best in the United States. We are very lucky to have such a nice hospital for staff and patients.” — Laure Ellison, CPC, CCP, QRST Off-Site Coordinator, Kentucky Medical Services Foundation

Hill and Ellison received Living Well cookbooks for sharing their feedback.

Visit UK HealthCare’s YouTube channel to see videos of:

- Dr. Richard Lofgren discussing the quality improvement gains
- Dr. Richard Lofgren praising the May 22 move of patients into Pavilion A
- Ann Smith’s May 15 Pavilion A dedication speech

Dedication issue
June 2011
Vol. 5 | Issue 9

UK HealthCare employee choir
a crowd pleaser at Pavilion A events

UK HealthCare employee choir

Choir members include: Director Sandra Chambers, Hospital Administration; Co-director Bob Riggs, community member; Jennifer R. Bell, Julie Thompson, Lolita Brown, Mary Gardner, Sandra Mills, Susan L. Jacobs and Tom Collins of Laboratory Services; Glen White and Sharon Williams of the Office of Service Excellence; Barbara Pinkston and TeAnne Jones of Accounting; Ed Younce, Staci Allen and Karen Stucker of Radiology; Chandra Evans, Markey Cancer Clinic Services; Thomas Wallace, MD, Internal Medicine; Jennifer Brown, Office of Enterprise Quality and Safety; Karen Riggs, Marketing; Katie M. Reckner, Therapeutic Services; Mike Bratcher, Enterprise Learning; Naomi Phillips, Patient Shuttle Services; Nicole Thornton, Food Services; Penne Allison, RN, Emergency Department; Shane Swezey, Music Therapy; Shelly Marino, RN, Emergency Transport; Sue McFarlan, RN, Markey Cancer MCC3/BMT; Toby Mundy, Patient Transport; and Toya Wright, Hospital Administration.

Director Sandra Chambers led the UK HealthCare employee choir during a May 13 performance in the Pavilion A auditorium. Community member Bob Riggs was co-director.