What once was old will be new again

UK HealthCare at Turfland will be vital to the health and well-being of the community

As Lexington’s first enclosed shopping mall, Turfland Mall grew in popularity in the 1970s and ‘80s when people would flock to the small shops, see a movie at the twin cinema or visit the big three anchor stores Montgomery Ward, Grant City and McAlpin’s.

For two decades, the bustling mall welcomed people from all over Kentucky who viewed Turfland as the best choice for quality and convenient shopping.

However, after struggling to steer visitors away from Fayette Mall in the 1990s and fickle Internet shoppers for most of the 2000s, much of the once thriving Turfland Mall closed its doors the summer of 2008.

When UK HealthCare at Turfland opens late fall to patients, the facility will experience prominence once again, this time with freshly renovated spaces and the quality health care people expect from UK HealthCare.

“This is a great opportunity for both UK HealthCare and the Lexington community,” said Michael Karpf, MD, executive vice president for health affairs. “Not only are we revitalizing and redeploying a large vacant building in the community, but we will be providing a convenient, easily accessed location for our patients.”

UK HealthCare is leasing and renovating the former Dillard’s location at Turfland Mall on Harrodsburg Road for consolidation and relocation of the clinics of UK Family & Community Medicine, as well as UK Orthopaedics & Sports Medicine (Perimeter Drive) and physical therapy services. In addition, occupational medicine, travel medicine and general dentistry clinics, currently located at Kentucky Clinic South, will also relocate. Additional dentistry clinics are planned for the future.

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HAPPENINGS

Patient Safety Awareness Week
March 3-7
Speakers will present throughout the week at Chandler Hospital, Pavilion A auditorium
Speakers: Andrew Bernard, MD; Kimberly Blanton, MSN, MHA, RN, NE-BC; Joseph Bobadilla, MD; Bernard Boulanger, MD, FACS; James Conway, MS, FACHE; Matthew Dawson, MD, RDMS, RDGS; Morgan Dezarn, MD, MHSA; Jennifer Duasso, MBA; John Eichhorn, MD; Kimberley Hite, PharmD, MS, BS; Cheri Landers, MD; Jessica Lee, MD; Katherine McKinney, MD, Sean McGinley, MD; Marcus Randall, MD, FACP, FASTRO; Deborah Rohner, MD; Ann Smith, MPA; Colleen Swartz, DNP, MBA, RN, NEA-BC; Eleftherios Xenos, MD, PhD, FACS; and Ben Yandell, PhD, CQE.

Employee Engagement Survey
March 12-30
To take the survey, look for email from Morehead Associates Inc.

Star Tech – Doctors Day
March 11-12
Vendors: Up-to-Date, Tiger Text, Mobile MD, Dragon, KHIE

March 13
Doctors Day, 6:30 a.m. - 2 p.m., room H133, UK HealthCare doctors and residents only

News Briefs


Russell spent her entire 39-year career at UK
Lee Ann Russell, BSN, RN, NE-BC, retired on Feb. 14 from her position as the patient care manager for Pediatric ICU, Pediatric Progressive Care Unit and the Kentucky Children’s Hospital Per Diem pool.

Russell says she enjoyed her leadership role at UK. “I enjoyed working with the staff, being there for them and watching everyone progress in their careers,” Russell says. “I never considered going anywhere else.”

She first worked as a nursing assistant on the pediatric units before graduating from the UK College of Nursing in May 1975; she then worked as a pediatric nurse.

In September 1979, Russell began her long tenure as a patient care manager on 4-West and 4-South, moving to 4-East when the acute care area opened in 1996 and later to the Pediatric ICU in 1997.

Russell played an active role in the transformation of Chandler Hospital’s Pediatric Unit to the University of Kentucky Children’s Hospital and later to what is today Kentucky Children’s Hospital.

Pharmacy, Markey announce new center for nanobiotechnology
The College of Pharmacy and Markey Cancer Center have teamed up to create the Center for Nanobiotechnology led by Peixuan Guo, UK’s William S. Farish Fund Endowed Chair in Nanobiotechnology.

The newly established center will bring together biomedical experts working in nanobiotechnology, which is the development and engineering of devices so small that they are measured on a nanometer scale. Because nanoscale devices have access to so many areas of the body, they have the potential to detect diseases and deliver treatments in newer and more effective ways.

UK HealthCare recognized for excellence in lactation care

The International Board of Lactation Consultant Examiners (IBLCE) and International Lactation Consultant Association (ILCA) have recognized UK HealthCare for excellence in lactation care.

The Birthing Center at Chandler Hospital has received the IBCLC Care Award in recognition for staffing professionals who hold the prestigious International Board Certified Lactation Consultant certification (IBCLC) continued on page 3
An investment in Lexington

Commercial real estate analysts predict that at least 10 percent of the remaining 1,500 enclosed malls in the United States will fail in the next few years, which proves how much UK HealthCare’s investment in the project means to the health and well-being of the community.

“Health care is one of the largest sectors of our local economy and one of the fastest growing, thanks in large part to UK’s leadership in the field at the local, state and national levels,” said Jim Gray, mayor of Lexington, at the project’s announcement. “UK is making health-care services more convenient for Lexington citizens, while bringing new life to Turfland Mall.”

UK HealthCare will be the anchor tenant for the first floor of the building, utilizing approximately 85,000 square feet. The renovation is scheduled to be complete and open to patients this fall.

The new Family & Community Medicine clinic will combine two locations into one – the primary clinic on the UK HealthCare campus and the Kentucky Clinic South location on Harrodsburg Road. The large, renovated space will enable the clinic’s physical space to expand to meet growing patient demand, as well as offer free, convenient parking to the clinic’s patients.

“This is an exciting opportunity for us to continue to meet the needs of our patients and our health care providers in a functional, aesthetically pleasing, convenient location,” says Marcus Randall, MD, chief of ambulatory services.

UK HealthCare faculty and staff impacted by the planned renovation will receive regular status updates from practice managers and Ambulatory Services leadership. In addition, a project blog site at http://ukhealthcare.net/turfland will provide ongoing information and the opportunity to submit questions.

Excellence in lactation care

and providing a lactation program that is available five to seven days a week for breastfeeding families.

In addition, the facility demonstrated that it has provided recent breastfeeding training for medical staff that care for new families, and has recently completed activities that help protect, promote and support breastfeeding. UK HealthCare participates in Best Fed Beginnings, a first-of-its-kind national effort to significantly improve breastfeeding rates in states where rates are currently the lowest.

Employee engagement survey

Employee engagement is a powerful driver of success in quality, safety, efficiency and service. Engaged employees decreases turnover – a huge benefit to any work group or organization. Your opinion is valued and should be represented.

Every two weeks, the council meets to discuss new tools and procedures that have been implemented. The staff representatives on the council are responsible for communicating back to their team members. This has been a great way to get physicians and staff involved in decisions that affect their work and provides another way to communicate to the larger team.

“Increased communication among all disciplines and levels of providers is the key to successful teamwork and engagement,” says Colleen Swartz, DNP, chief nurse executive. “The survey data and our daily interactions prove that increased engagement leads to improved interprofessional team work and relationships, which ultimately creates a better experience for our patients and families.

I applaud the NICU leadership team for their commitment to engagement and continuing to help improve our culture.”

Shannon Haynes, NICU patient care manager, has also been focused on connecting staff feedback with actions on the unit. Changes are occurring, but communicating these changes can sometimes be challenging with a large staff.

When Haynes met with staff members for their mid-year performance evaluations, she pointed out the changes that were made as a result of staff feedback. This “connecting the dots” is a win-win for everyone. Employee engagement is everything we do to create a better culture for UK HealthCare and a better environment for our patients.

Effective communication is the foundation for increased employee engagement

Employee engagement isn’t just about the overall enjoyment of the work day and morale. It is giving 100 percent and more at work, sharing ideas, gaining knowledge, taking pride in your work and helping create a better work environment.

The annual employee engagement survey is the organization’s tool for getting feedback from over 7,000 staff members. It is an opportunity for staff to voice their opinions and help the organization understand what is working and what leadership needs to focus on all the way down to the department and unit level. Leadership values the feedback and continues to use this data to set goals and build a culture of trust and camaraderie.

Next to each issue is a status update and a corresponding stop light color. The simplicity of the red, yellow, green “stop light” report has proven to be a great way to connect the dots between feedback and action.

Green indicates the concern/issue has been resolved; yellow indicates the issue is being worked on for resolution; and red sets the expectation around decisions that these issues cannot be changed.

Another opportunity the survey showed in the communication between physicians and staff: To further engage physicians and staff, Peter Giannone, MD, pediatrics neonatology, formed a multidisciplinary council that includes representation from every level of provider.
Nurses honored to be included in TV commercial

Since the UK HealthCare brand campaign began last November, April Heatherton, RN; and Lela Karabashyan, RN, have witnessed firsthand the power of television. As the first two people who appear in the UK HealthCare commercial, they are being recognized by family and friends for playing their roles as nurses to perfection.

Heatherton, a nurse at the Center for Advanced Surgery; and Karabashyan, a nurse at perioperative services, both say they have enjoyed the notoriety and that appearing in the commercial makes them proud to be working at UK HealthCare.

Q: Have you been recognized by friends and/or family as a result of the commercial?

April: “I have been and continue to be recognized. Most were surprised and jokingly asked for my autograph. I have had people that I don’t even know very well contact me on Facebook or via text to let me know they saw me.”

Lela: “My friends at work told me they saw me on TV, and I was excited to see it for myself. I forgot to tell my mom that I had been chosen and she was up late one night almost asleep but recognized me right away (even with my surgical mask). She has been so excited to tell our friends and family, my parents even recorded it with TiVo and make all guests watch ‘my commercial.’”

Q: How did it feel to be recognized for being in the commercial?

April: “It has been very exciting. It makes me feel special because I take pride in being a member of the UK HealthCare team. I have been a full-time nurse here for almost 10 years and I try to be the best example I can be for the university. The commercial makes me feel like I am the kind of nurse that UK HealthCare is proud to show to people because I am one of the nurses who will provide the standard of care people expect from UK.”

Lela: “It was unusual to see myself on television but a huge honor. It made me feel proud to be part of UK HealthCare. I thought it was great that actual nurses were chosen from the organization rather than models.”

Q: Why do you think the brand campaign is important?

April: “It is important to foster positive thoughts and confidence in the UK HealthCare system in the minds of patients, future patients and employees. This campaign is a great way to highlight our spectacular care, commitment and expertise to the employees, visitors and residents of the Lexington area.”

Lela: “When it was time to have my baby, I chose UK and had a great experience. My care was amazing, caring and professional. My parents were very impressed by UK and said it surpassed their expectations and their experience at other hospitals. Commercials change the way people feel about organizations and PR is very important in bringing positive images to the hospital.”
Several UK HealthCare physicians recognized as country’s best

More than 100 UK HealthCare physicians affiliated with UK Albert B. Chandler Hospital, Kentucky Children’s Hospital and Good Samaritan Hospital appear on the Best Doctors in America® List for 2014 – more than any other hospital in Kentucky. Only 5 percent of doctors in America earn this prestigious honor, decided by impartial peer review.

The Best Doctors in America® list, assembled by Best Doctors, Inc. and audited and certified by Gallup®, results from exhaustive polling more than 45,000 physicians in the United States. Doctors in over 40 specialties and 400 subspecialties of medicine appear on this year’s list.

The 2014 Best Doctors in America® from UK HealthCare and their specialty are:

Kenneth B. Ain, Endocrinology and Metabolism
Paul Angulo, Hepatology
Michael I. Anstead, Pediatric Specialist
Lowell Anthony, Medical Oncology and Hematology
Sanford M. Archer, Otolaryngology
Susanne M. Arnold, Medical Oncology and Hematology
Henrietta Salvia Bada, Pediatric Neonatology
Hubert O. Ballard, Pediatric Neonatology
Terrence Barrett, Gastroenterology
Robert J. Bauman, Pediatric Neurology
Joseph R. Berger, Neurology
Rolando Berger, Critical Care Medicine
Louis Bezold, Pediatric Cardiology
Peter James Blackburn, Ophthalmology
Christopher A. Boarman, Pediatrics
David C. Booth, Cardiovascular Disease
Christopher P. Boarman, OB-GYN
John H. Eichhorn, Anesthesiology
David J. DiSantis, Radiology
Philip A. DeSimone, Medical Oncology and Hematology
Eric D. Endean, Vascular Surgery
Deborah R. Erickson, Urology
B. Mark Evers, Surgery Oncology
Donna G. Grigsby, Pediatrics
John C. Gurley, Cardiovascular Disease
Michael D. Hagen, Family Medicine
Wendy Fetterman Hansen, OB-GYN
Sidney A. Houff, Neurology
Ardis Hoven, Infectious Disease
Dianna S. Howard, Medical Oncology and Hematology
Joseph A. Iocono, Pediatric General and Thoracic Surgery
Mary Lloyd Ireland, Orthopaedic Surgery
Henry Iwinski, Pediatric Orthopaedic Surgery
Gregory A. Jicha, Neurology
Darren Lee Johnson, Orthopaedic Surgery
Raleigh O. Jones, Otolaryngology
Jamshed F. Kanga, Pediatric Pulmonology
Edward J. Kasarskis, Neurology
Douglas G. Katz, Ophthalmology
Paul A. Kearney, Surgery, Critical Care Medicine
Sachin Kedar, Neurology
Philip A. Kern, Endocrinology and Metabolism
Mahesh R. Kudrimoti, Radiation Oncology
Cheri D. Landers, Pediatric Critical Care
Philip B. Latham, Pediatrics
Robert W. Lightfoot, Rheumatology
Richard Lock, Anesthesiology
Grace F. Maguire, Pediatrics
Scott D. Mair, Orthopaedic Surgery
Hartmut H. Malluche, Nephrology
Hanna W. Mawad, Nephrology
Ronald Charles McGarry, Radiation Oncology
Patrick C. McGrath, Surgical Oncology
Todd Milbrandt, Pediatric Orthopaedic Surgery
Douglas A. Milligan, OB-GYN
David J. Minion, Vascular Surgery
David J. Moliterno, Cardiovascular Disease
Timothy W. Mullett, Thoracic Surgery
Kevin R. Nelson, Neurology
Nicholas J. Nickl III, Gastroenterology
M. Elizabeth Oates, Nuclear Medicine
John M. O’Brien Jr., OB-GYN
Hatim A. Omar, Adolescent Medicine
P. Andrew Pearson, Ophthalmology
Luis R. Pena, Gastroenterology

Luther C. Pettigrew Jr., Neurology
Barbara A. Phillips, Pulmonary Medicine
Sleep Medicine, Critical Care Medicine
Andrew R. Pultot, Pediatric General and Thoracic Surgery
Marcus E. Randall, Radiation Oncology
L. Raymond Reynolds, Endocrinology and Metabolism
John J. Rinehart, Medical Oncology and Hematology
Kimberly Ringley, Pediatrics
Edward H. Romond, Medical Oncology and Hematology
Sheila P. Sanders, Ophthalmology
B. Peter Sawaya, Nephrology
Douglas J. Schneider, Pediatric Interventional Cardiology
Michael Sekela, Thoracic Surgery
Lori Shook, Pediatric Neonatology
John Slevin, Neurology
David A. Sloan, Surgical Oncology
Charles D. Smith Jr., Neurology
Vincent L. Sloan, Cardiovascular Disease
Carol Steltenkamp, Pediatrics
Julia C. Stevens, Pediatric Ophthalmology
Stephen Strup, Urology
Lisa R. Tannock, Endocrinology and Metabolism
Vishwas R. Talwalkar, Pediatric Orthopaedic Surgery
Alice C. Thornton, Infectious Disease
Phillip A. Tibbs, Neurological Surgery
Dale E. Toney, Internal Medicine
Fred Rand Ueland, OB-GYN
Joseph Valentino, Otolaryngology
Craig van Horne, Neurological Surgery
Woodford S. Van Meter, Ophthalmology
John R. van Nagell, OB-GYN
Henry C. Vascone, Pediatric Specialist, Plastic Surgery
Lars M. Wagner, Pediatric Hematology and Oncology
Carmel Wallace, Pediatrics
Thomas French Whayne Jr., Cardiovascular Disease
Peter Wong, Pediatrics
Michael H. Young, Infectious Disease
Thomas L. Young, Pediatrics
Khaled M. Ziada, Cardiovascular Disease
Joseph B. Zwischenberger, Critical Care Medicine, Thoracic Surgery
Bensalem-Owen named neurophysiology fellow

Meriem Bensalem-Owen, MD, associate professor of neurology, anatomy and neurobiology and director of the UK Epilepsy Program, has been named a fellow of the American Clinical Neurophysiology Society (ACNS), a professional association dedicated to fostering excellence in clinical neurophysiology.

Rinker recognized for breast reconstruction article

The American Society of Plastic Surgeons (ASPS) recently awarded Brian Rinker, MD, a “Best Paper” designation for his article, “The use of dermal autograft as an adjunct to breast reconstruction with tissue expanders,” which highlighted a new and safer way to reconstruct breast cancer patients following a mastectomy. The “Best Paper” awards are determined by the number of views and downloads that articles receive on the ASPS website.

UK HealthCare has been designated a Comprehensive Stroke Center by The Joint Commission (TJC) and the American Heart Association/American Stroke Association. UK HealthCare is one of 63 U.S. institutions and the only in Lexington to be awarded this designation, which is the highest honor The Joint Commission awards to stroke centers.

Comprehensive Stroke Center Certification recognizes those hospitals that have state-of-the-art infrastructure, staff and training to receive and treat patients with the most complex strokes, including advanced imaging capabilities, 24/7 availability of specialized treatments, and staff with the unique education and competencies to care for complex stroke patients.

“There are literally hundreds of people – not just doctors and nurses, but emergency room personnel, radiologists, technicians, rehabilitation specialists and more – who made this designation a reality.”

Michael Dobbs, MD

Stroke program team to share CSC information with Cleveland Clinic

Leadership from UK HealthCare’s stroke team has been invited to assist The American Heart Association/American Stroke Association in a “prep visit” to the Cleveland Clinic as its stroke center applies for Comprehensive Stroke Center (CSC) designation from The Joint Commission.

Kelley Elkins, stroke program coordinator; and Lisa Bellamy, director of education and quality for the stroke care network, will travel to Cleveland to share their experience with the CSC application process, which UK HealthCare completed late last year.

The prep visit is funded by the American Heart Association/American Stroke Association and is designed to help institutions applying for CSC designation understand TJC’s expectations for accreditation.

Find it at the For Staff section of the UK HealthCare website.
Giannone new head of neonatal ICU

Peter Giannone, MD, has been named the head of the neonatal intensive care unit (ICU) at Kentucky Children’s Hospital. He previously worked in Columbus, Ohio, and is board certified in pediatrics and neonatology.

Forster, McTique, Blanton make up new IPAC leadership team

Derek W. Forster, MD, is the new enterprise medical director for infection prevention and control (IPAC). He will work with members of the infection control team, including Sean McTigue, MD, the newly appointed medical director of pediatric infection control and prevention; and Kimberly Blanton, enterprise director of infection prevention and control/safety.

This new leadership team will provide strong enterprise wide oversight and execution of UK HealthCare’s efforts to control and prevent infection. John Meek, MD, of Good Samaritan Hospital, is also a member of the infection control team.

Forster brings an extensive research and knowledge base to the IPAC department. He will help guide UK HealthCare closer to the vision of being a national leader in patient care.

McTigue will ensure the continued development of infection prevention strategies specifically addressing the needs of pediatric patients.

Rohner join patient safety team

Deborah Rohner, MD, and Levi Proctor, MD, have joined the patient safety team as associate medical directors for patient safety. Rohner will focus her initial work on interventions to reduce patient complications in the pre- and post-procedure phases of care. Proctor will focus his initial work on sepsis, specifically its early recognition and treatment. The patient safety effort is led by a growing network of dedicated individuals, including co-directors Kimberly Blanton and Eleftherios Xenos, MD. The group is committed to patient harm prevention and reduction.

Dobbs promoted to associate chief medical director

Michael Dobbs, MD, MHCM, has been promoted to associate chief medical officer. He will initially focus his efforts on the important areas of risk management, medical staff affairs and accreditation. Dobbs will work closely with Bernard Boulanger, MD, chief medical officer and Kevin Nelson, MD, associate chief medical officer.

UK Gill Heart Institute, regional organizations join forces to provide heart care

Appalachian Regional Healthcare (ARH) Cardiology Associates, in affiliation with the UK Gill Heart Institute, began offering cardiology services at Mountain Comprehensive Healthcare Corporation (MCHC) in Whitesburg in early January, allowing patients the ability to stay close to home for the highest quality and state-of-the-art cardiovascular care.

“This partnership furthers the UK HealthCare mission to improve access to high-quality health care for all Kentuckians in a cost-effective manner,” said Michael Karpf, MD, executive vice president for health affairs. “The greatest impact for patients and their loved ones will be the ability to stay close to home for complex cardiology care.”

MCHC is a Federally Qualified Health Center designed to provide quality, affordable health care to the people of Letcher, Harlan, Perry, Owsley and contiguous counties and has been in operation since June 1971. MCHC is a nonprofit Kentucky corporation.

ARH and the Gill Heart Institute joined forces last year in a collaboration aimed at improving access to UK’s expertise and resources offered by a regional academic medical center while maintaining the familiarity of community health care providers.

Left to right: Mike Caudill, CEO, Mountain Comprehensive Healthcare Corporation (MCHC); Van Breeding, MD, director of clinical affairs, MCHC; Michael Karpf, MD, executive vice president for health affairs, UK HealthCare; Dena Sparkman, CEO, Whitesburg Appalachian Regional Healthcare; Susan Smyth, MD, chief of cardiovascular medicine, Gill Heart Institute; and Joe Grossman, president and CEO, ARH.
Good Samaritan Hospital heritage celebrated at open house

Employees and visitors celebrated Good Samaritan Hospital’s 125th anniversary in style on Feb. 5. Set up in two conference rooms at the hospital, party-goers were treated to gourmet coffee, delicious food, a historic-photo slideshow and the famous Good Samaritan Hospital quilt – all in a Big Blue, lounge-like setting. To commemorate the event, hospital employees were given a 125th anniversary pin and a jump drive loaded with historic photos. Four lucky raffle-ticket holders won UK athletic-themed baskets.

Happy basket winner Sam Veronesi.
Delighted basket recipient Sherry Rankin.
Elated basket receiver Sheena Pitzer.
Jubilant basket winner Mary Mayes.

Top: Conference rooms A & B were transformed into a plush lounge for the 125th anniversary celebration. Bottom: The Good Samaritan Hospital quilt is a rich tapestry equivalent to the history of the hospital.